

Why Clover for Restaurants?

Managing employee turnover, inventory demands and the growing expectation for smooth, contactless ordering can be a challenge for restaurants. Restaurants must navigate operational complexities while delivering an exceptional dining experience for their customers.

Frost's partnership with Fiserv and its Clover technology offers a comprehensive ecosystem of solutions tailored to help restaurant businesses overcome these challenges and thrive. Through Frost Merchant Services, restaurants gain access to Clover's all-in-one point-of-sale (POS) devices, services, and applications that simplify payment processing, streamline inventory management, and enhance operational efficiency.

As a trusted partner, Frost not only provides these innovative solutions but works to understand your restaurant needs as you continue to grow and scale, to match and recommend the best Clover offerings for you.

Clover Flex: the handheld POS system made for your restaurant staff

Clover Flex is a fully mobile POS system designed to meet the needs of staff, allowing them to accept payments, manage inventory, and track sales from anywhere.

The business impact you're looking for:

- **Mobility and flexibility**
- **Seamless customer payment experience**
- **Increased financial accessibility**
- **Optimized team productivity**

Use Case: Your multi-level restaurant makes it difficult for servers to physically run orders, payments and receipts to one kitchen and one computer. Clover Flex takes orders and processes payments directly at the table, streamlining order management, reducing wait times – enhancing the serving experience for staff and the dining experience for customers.

The features you'll use:

- ✓ **Portable Device:** Take your device wherever it's needed and leverage its tools from anywhere
- ✓ **Integrated Payment Options:** Accept all major payment types, including credit and debit, and contactless methods like Apple Pay, Google Pay, Venmo and TXT2PAY right at the table
- ✓ **Cloud Integration:** Connect sales data from multiple devices and locations and track your financials no matter where you are
- ✓ **Track Employee Efficiency:** Generate reports to evaluate employee productivity, manage schedules and timesheets, and set permission levels to oversee your team

Kitchen display system: the ticket master system that keeps your kitchen moving smoothly

The Clover Kitchen Display System (KDS) streamlines restaurant operations by digitally consolidating orders, improving speed, accuracy, and team efficiency for both on-site and third-party order fulfillment.

The business impact you're looking for:

- **Improved order accuracy and speed**
- **Operational efficiency**
- **Workflow optimization**

Use Case: On football Sunday at a sports bar and restaurant, the Clover Kitchen Display System streamlines order management by displaying real-time updates on order statuses and prep times, allowing kitchen staff to prioritize and efficiently handle high volumes of orders.

The features you'll use:

- ✓ **Color-Coded Order Status:** Helps kitchen staff quickly identify the status of each order, improving order management and reducing the likelihood of mistakes
- ✓ **Prep Time Reporting:** Provides detailed insights into how long it takes to prepare different items, enabling better time management and efficiency improvements in the kitchen
- ✓ **Runner Ticket Printing:** Allows for the printing of runner tickets directly from the KDS, facilitating smooth coordination between the kitchen and front-of-house staff

Clover Kiosk: the device that gives customers control and saves your staff time

The Clover Kiosk boosts restaurant operations by allowing customers to place orders themselves, reducing staff workload and minimizing order errors.

The business impact you're looking for:

- ➔ **Enhanced customer experience**
- ➔ **Increased efficiency**
- ➔ **Revenue growth potential**

Use Case: At a fast-casual restaurant serving hundreds of customers during lunch hour, Clover Kiosk enables customers to place orders themselves, freeing up staff to focus on delivering the food and moving through orders faster.

The features you'll use:

- ✓ **24" Touch Screen Display:** Allows customers to browse menus and place orders independently with an intuitive and customizable interface that enhances their overall experience and helps make orders more accurate
- ✓ **Built-in Printer:** Provides on-site receipt printing, ensuring customers receive their order details promptly and efficiently
- ✓ **On-Screen Upselling:** Offers on-screen opportunities to promote upselling and cross-selling to customers on each order to grow revenue

Homebase: your staff calendar, HR team, accountant and internal communicator

Homebase is the HR tool built for restaurants and small businesses to manage schedules, time clocks and payroll all in one app.

The business impact you're looking for:

- ➔ **Efficient staff scheduling**
- ➔ **Improved time tracking**
- ➔ **Better staff communication**
- ➔ **Secure payroll processing and compliance**

Use Case: A new restaurant owner is overwhelmed balancing day-to-day operations and managing staff. Homebase can help them with employee schedules, communication and payroll, which will improve staff engagement and satisfaction, and free up time to focus on growing the business.

The features you'll use:

- ✓ **Calendar:** Coordinate staff schedules in one online calendar that is easy to update and share with the team
- ✓ **Time Clock:** Manage shifts with an in-app, preinstalled time clock to track hours, breaks and overtime
- ✓ **Built-In Team Messaging:** Communicate updates and instructions to the whole team, automate shift reminders, and know when they've been read
- ✓ **Payroll:** Turn timesheets into wages, taxes and paychecks, and automate direct deposits to employees and file payroll taxes

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Get Clover solutions working for your restaurant today.

At Frost, we're here to support your restaurant every step of the way. See a solution that could enhance your restaurant operations? Contact us today, and we'll help you find the best offerings to achieve your business goals. Scan the QR code or visit FrostBank.com/MerchantServices to learn more.

